



# Nederland Community Library

## 2016 Survey

The Nederland Community Library is conducting a short survey. Your responses will be kept strictly confidential and will be used to help make the library more enjoyable and useful to you. As a thank you for your participation, you can enter a drawing for one of two \$50 gift certificates to REI.

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### About You

1. How old are you?
  - 14 years or younger
  - 15-19 years
  - 20-24 years
  - 25-44 years
  - 45-64 years
  - 65 years or older
2. Including yourself, how many people live in your household?
  - One
  - Two
  - Three
  - Four or more
3. Are you a:
  - Full-Time Resident Greater Mountain Area
  - Part-Time Resident
  - Visitor
4. Do you use other libraries?
  - Yes, please specify \_\_\_\_\_
  - No

### Library Usage

5. How often do you visit the library?
  - More than once a week
  - Once a week
  - 1-3 times a month
  - Less than once a month
  - Never (skip to question 8)
6. What are the **top 3 reasons** you visit the library?
  - To borrow and return books
  - To borrow and return other types of materials (*DVDs, audio books, magazines, etc.*)
  - To read, study, or work in the library
  - To attend preschool-aged activities or children's programming
  - To attend a class, program or event (non-child)
  - To use the library's computers
  - To use the library's Wifi
  - I don't visit the library
  - Other (please specify) \_\_\_\_\_
7. If you use our website [www.nedlib.org](http://www.nedlib.org), what do you use it for most often?
  - Search for books or materials / place holds
  - Download eBooks or eAudiobooks
  - Find out about classes and events
  - Use a database (e.g. Lynda.com)
  - Use a children's / early literacy resource (e.g. TumbleBooks)
  - Ask a question
8. What, if anything, prevents you from using the library more often? (*Check all that apply*)
  - I can't easily get to the library.
  - The library's hours don't fit my schedule.
  - The library doesn't have what I'm looking for.
  - Classes and programs aren't relevant to me.
  - Classes and programs aren't held at times that I can attend.
  - Other (please specify:) \_\_\_\_\_
  - I am satisfied with my current library usage.

***(Continued on Back)***

9. What is the best way to let you know about upcoming events for yourself and/or your family? (*Check all that apply*)

- Newspaper (Mountain Ear, Weekly Register)
- In-person discussions w/ library staff
- Facebook
- Email newsletters
- Library website
- Word of mouth

10. How satisfied are you with the library staff?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Strong dissatisfied

**Are there any programs or classes that you wish the Nederland Library offered?**

**What is the one thing the Nederland Library could do to improve its service?**

**Additional Comments**

*Please provide your email if you would like to be included in a drawing for one of two \$50 gift certificates to REI \_\_\_\_\_*

***Thank you for your participation! Please check our website, <http://nedlib.org>, for results and library updates.***